

MyAerospace Portal



**Delivering an efficient
24x7 online experience**

Honeywell

MyAerospace Portal

MyAerospace is your one-stop online tool that enables you to monitor and manage your Honeywell transactions. You'll find the portal available 24x7, from virtually anywhere in the world. We're open when you need us!

Features

The Honeywell Aerospace customer portal offers a breadth of capabilities covering many services, including real-time status updates.

Products & Services Catalog

- Brochures & downloads
- Product benefits & specifications
- Sales bulletins & RMUs
- Service Plan comparisons
- System Configurations
- Service online access

Online Ordering

- Spares & SPEX
 - Customer-specific pricing
 - Real-time availability
 - Request for quotes
- Order Status
 - Create, cancel and change orders
 - Monitor and track RFQ & order status
 - Pro-active status notifications and reports
- Used Equipment
- Ground Support Equipment

For More Information:

visit us online at
www.engageservice.com or
www.mygdc.com

Honeywell Aerospace

1944 E. Sky Harbor Circle
Phoenix, AZ 85034
U.S. Toll Free: 1.800.601.3099
International: 1.602.365.3099
www.honeywell.com

Technical Support

- Technical Publications
 - STC's
 - Operating Manuals
 - Service Bulletins
 - Pilot Guides
- Technical Assistance
- Download navigation and terrain database updates
- eEngines (Engine Maintenance)

Support

- Renew MSP contracts & submit MSP Warranty claims
- Print Return Tag
- Repair
 - Facilities/Capabilities
 - Findings/Reporting
- Support Locator
 - Field Service Engineer
 - Customer Support Manager
 - Sales Manager

Account Management

- Manage account information and request access
- Access policies and T&Cs
- Online tutorials and help
- Contact Forms

FAQs

1. Why should I create a Honeywell ID?

Creating a Honeywell ID will allow you to access Honeywell sites with a common username. You can choose your username, password and security questions...all leveraged to your liking, thus making it easy to remember your account information while simplifying your Honeywell application experience online.

2. How do I get a Honeywell ID?

To create a Honeywell ID, a user needs to access the website (www.honeywell.com/myaerospace) and click on new user "register" link in the upper right-hand corner of the screen. The user needs to follow the prompts and complete the necessary information to obtain a Honeywell ID.

3. How do I register to access a tool within the MyAerospace portal?

Once a user has a Honeywell ID which provides access to the MyAerospace website, then go to "My Account" in the upper right-hand corner of screen to register for Tools that you require (i.e., order status, technical publications, Aerospace catalog, online ordering, etc.)

4. What if the user has problems accessing the MyAerospace website or has questions regarding the content?

The user can submit questions and issues via the Contact Us Form located on the Help Desk page.

